



*A Community Action Agency*

HELPING PEOPLE. CHANGING LIVES.

Community Action Since 1964  1



## MISSION

To empower families and communities to gain the knowledge, skills and resources needed to improve their quality of life.

## VISION

To break the cycle of poverty, reaching the day when all families and communities thrive.

## VALUES

**Compassion:** Serving our clients with dignity, respect and care.

**Progress:** Pushing ourselves toward thoughtful, creative, long-term solutions.

**Diversity:** Embracing a wide array of viewpoints and possibilities.

**Integrity:** Doing the right thing in all we do.

**Collaboration:** Partnering with all who can help us help others.

**Stewardship:** Managing fiscal and programmatic resources responsibly and ethically.

**Advocacy:** Putting voice with action in pursuit of vision.

# ABOUT OLHSA

OLHSA is the largest private nonprofit agency delivering human services to Oakland and Livingston Counties. We welcome those in need with a comprehensive set of services, focusing on meeting the basic needs of senior citizens, persons with disabilities, and people suffering from economic hardship.

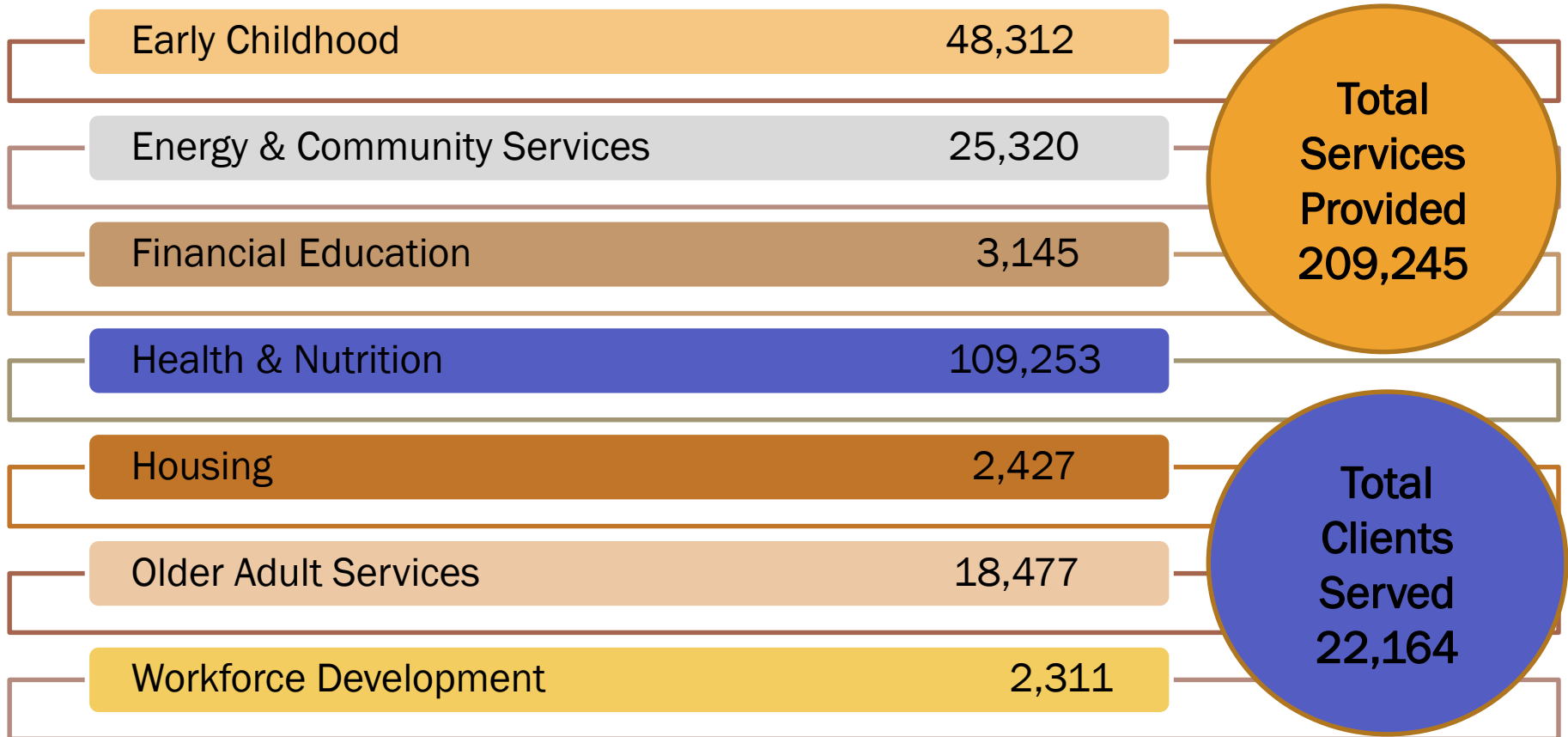
The Oakland Livingston Human Service Agency (OLHSA) was founded in 1964 as a part of President Lyndon B. Johnson's War on Poverty. OLHSA provides dozens of services to assist families and individuals to succeed.

Our broad range of connected services empowered more than 22,164 clients in 2016 to reach or maintain self-sufficiency. Our services address specific needs in Oakland and Livingston County communities.

OLHSA staff members strive for excellence, respect others and honor diversity. To accomplish its work, OLHSA partners with other local organizations and belongs to a network of more than 1,000 nonprofit Community Action Agencies doing similar work throughout the country.

- Affordable Assistance
- Asset Development (IDAs)
- CHORE
- DTE Energy Refrigerator Replacement Program
- Early Head Start/ Head Start/Great Start Readiness Program
- Emergency Utility Services
- Financial & Home Buyer Education & Counseling
- Grandparents Raising Grandchildren Support Group
- HIV/AIDS Home Support Services (Ryan White/HOPWA)
- Home Injury Control/Safety Program
- Michigan Enrolls
- Nutrition Programs
- Resource Advocacy
- Summer Lunch Program
- Tax Preparation Assistance
- The Emergency Food Assistance Program (TEFAP)/ Commodity Food Program
- Venture Inc.: Energy-Efficient Affordable Housing- Sale & Rental
- Water Residential Assistance Program
- Weatherization Assistance
- WIC
- Youth Employment and Training

# SERVICES PROVIDED IN 2016





# WALK FOR WARMTH

For over 27 years, OLHSA has hosted its Walk for Warmth fundraiser. The Oakland County event takes place at Great Lakes Crossing and the Livingston County event takes place at the Hartland Educational Support Service Center. In 2017, OLHSA raised over \$160,000 all of which benefits the Emergency Utility Assistance Program, helping keep the heat on in the homes of Oakland and Livingston County residents.



- Susan Harding: Chief Executive Officer
- Erica Karfonta: Director for Health Housing and Nutrition
- Heather Zeigler: Deputy Director for Health Housing and Nutrition
- Marie Verheyen: Associate Director for Older Adult Services
- Pauline Kenner: Older Adult Services Supervisor
- Beverly Meadows: Resource Advocacy Coordinator
- Lisa Grodsky: Community Services Coordinator
- Jane Morris: Resource Advocate
- Verna Carthane: Resource Advocate
- Diana Patrick: Community Navigator
- Michele Loy: Intake Coordinator

- Chore
- Grandparents Raising Grandchildren
- Home Injury Control
- Resource Advocacy



- The Bloomfield Hills Optimist Club
- Big Family of Michigan
- Regional Senior Collaborative
- Livingston Senior Consortium

The following groups are ad hoc committees of OLHSA's Board of Directors or councils that can nominate persons to serve on the agencies Board of Directors.

- Older Adult Advisory Council
- North Oakland Advisory Council
- Pontiac Advisory Council
- SOAR: South Oakland Agencies Relate

## Main Office

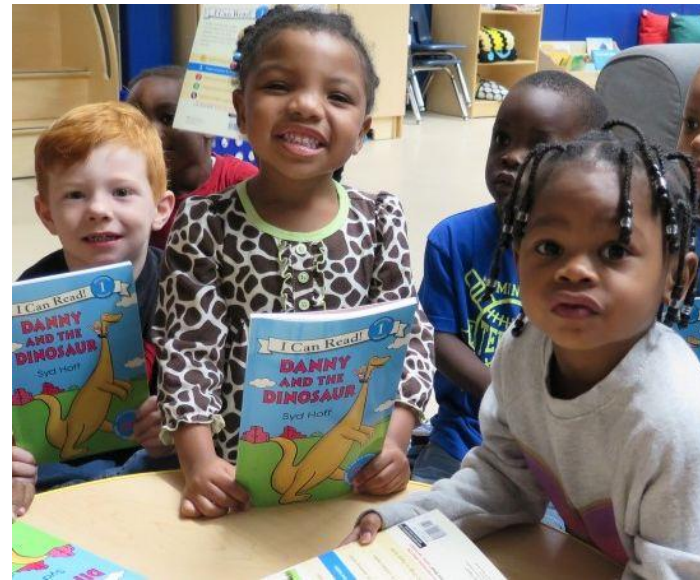
196 Cesar E. Chavez  
Pontiac, MI 48343

## Livingston County Office

2300 East Grand River  
Suite 107  
Howell, MI 48843

## Mobile Offices

Addison  
Holly  
Gary Burnstein Clinic – Pontiac  
Woodside Bible Church/  
Pontiac Dream Center



Novi  
Oakland Integrated Health - Pontiac  
Oxford

## *The Promise of Community Action*

*Community Action changes  
people's lives,  
embodies the spirit of hope,  
improves communities,  
and makes America  
a better place to live.*

*We care about the entire community,  
and we are dedicated to  
helping people help themselves  
and each other.*



[www.olhsa.org\OlderAdultServices](http://www.olhsa.org\OlderAdultServices)  
248.209.2600

Oakland County Nurse on Call  
800-848-5533 [www.noc@oakgov.com](mailto:www.noc@oakgov.com)

Area Agency on Aging 1-B  
800-852-7795 [www.aaa1b.com](http://www.aaa1b.com)

For community presentations contact older adults services  
at [olderadults@olhsa.org](mailto:olderadults@olhsa.org) or  
248-209-2671